

BULLETIN

VACC Industry Divisions



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ACCC Franchising Information Network survey

VACC encourages its franchisee members to participate in an ACCC Business Stakeholder Survey that will run from April to mid-May 2019.

ACCC advises that the purpose of the survey is to gather as much feedback from franchisee small business and their representative bodies regarding the ACCC's performance.

Those who should consider participating in the survey include (for example) any retail automotive businesses who are:

- working under the Franchising Code
- are affected by unfair contract terms
- are/have been exposed to the Australian Consumer Law
- have been suffered from a lack of access to repair information
- are affected by unfair trading environments

The ACCC has appointed a professional research firm to deliver the online survey, which will take about 15 minutes to complete.

Your responses will be confidential and the ACCC will not have access to any individual's comments. However, the de-identified findings will be published on the ACCC website.

It is important you have your say. You can participate in the survey by taking the [Franchising Information Network link](#) to the ACCC survey and preamble.

Please feel free to call me with any queries.

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